

Tenth U Inc. Privacy Policy

Last modified: 4/1/2021

Introduction

Tenth U Inc. (“**Company**” or “**we**”) respects your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website located at <http://www.letsbamboo.com> (the “**Website**”), including any content, functionality, platforms (including without limitation app.letsbamboo.com), and the services offered on or through the Website (collectively, the “**Services**”), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On the Services.
- In email, text, and other electronic messages between you and the Services.

It DOES NOT apply to information collected by:

- Us offline or through any other means, including on any other website operated by the Company or any third party;
- Any third party, including through any application or content that may link to or be accessible from or on the Services, such as social media providers, Zoom, Vimeo, and others.

These other third parties may have their own privacy policies, which we encourage you to read before providing information on or through them.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not register with the Services. By accessing or using the Services, you agree to this privacy policy.

If you are a Host (as defined in the Terms of Use) you agree to handle users’ personal information in compliance with this Privacy Policy.

This policy may change from time to time. Your continued use of the Services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates. Capitalized terms used herein shall have the meaning set forth in the [Terms of Use](#).

Children Under the Age of 13

The Services are not intended for children under 13 years of age. No one under age 13 may provide any personal information to or on the Services. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on or through the Services or through any of its features, register on the Services, make any purchases through the Services, use any of the interactive or public comment features of the Services, or provide any information about yourself to us, including your name, address, telephone number, or email address. If we learn we have collected or received personal information from a child under 13

without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please email us at support@letsbamboo.com
California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Services, including information:

- That you provide when registering or interacting with the Services by which you may be personally identified, such as name, date of birth, gender, postal address, e-mail address, telephone number, photograph, or any other identifier by which you may be contacted online or offline (“**personal information**”);
- That is about you but individually does not identify you, such as a biography describing yourself and the types of services you offer.
- About your internet connection, the equipment you use to access our Services, and usage details.

We collect this information:

- Directly from you when you provide.
- Automatically when you use the Services. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

Information You Provide to Us

The information we collect on or through our Services may include:

- Information that you provide when you register with and subscribe to the Services.
- Information you provide when posting material, such as Hosts’ biography, social media profile usernames and links to those profiles, and description of Events.
- Information you provide when you enter a promotion sponsored by us.
- Information you provide when you use the “refer a friend” service.
- Information you provide when you leave an event rating or review.
- Your financial information when you place an order through the Services or choose to tip a Host.
- Information you provided to a Host through the Services.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Details of transactions you carry out through our Services, including without limitation this includes Event sign ups, packages, coupon codes, subscriptions, POS charges, and refunds. You may be required to provide financial information before signing up for an event on the Services.

- Your search queries on the Services.
- Information when you report a problem with our Services.

User Contributions

Hosts and other users may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of the Services, or transmitted to other users of the Services or third parties (collectively, “**User Contributions**”). All information displayed on Hosts’ user pages can be viewed by the public. Users may provide an Event rating or review that can be publicly viewed on the Host’s user page, although your name will not be posted with such review. Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Services with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Services, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Services, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Services.
- Information about your computer and internet connection, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Services and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Market future events based off your preferences.
- Store information about your preferences, allowing us to customize our Services according to your individual interests.
- Speed up your searches.
- Recognize you or your computer.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Services.
- **Flash Cookies.** Certain features of our Services may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from,

and on our Services. Flash cookies are not managed by the same browser settings as are used for browser cookies.

- **Web Beacons.** Pages of our Services and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications on the Services are served by third-parties, including without limitation Zoom, Amazon Web Service, Twilio, Sentry, Shopify, Vimeo, and social media providers (like Facebook, Instagram, Twitter, and Twitch), content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Services. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online events over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about targeted content, you should contact the responsible provider directly.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Services and its contents to you.
- To enable users to communicate directly with Hosts.
- To display information about you and the services which you provide.
- To allow users to share Hosts' user pages.
- To view Hosts' social media accounts and personal websites.
- To tip the Hosts.
- To display event ratings and reviews.
- To market upcoming events being hosted by Hosts.
- To market and advertise to users based on the users' past events and interests.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.

- To notify you about changes to our Services or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Services.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about services that may be of interest to you. If you do not want us to use your information in this way, please email support@letsbamboo.com.

We may use the information we have collected from you to enable us to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Hosts may ask you for information, including personal information, such as your email address. **Although, we require Hosts to comply with this Privacy Policy, you agree that we are not responsible for any use of your information by Hosts to whom you provide it.**

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this Privacy Policy:

- To Hosts and third parties used by the Hosts to provide their services.
- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company about our Services' users is among the assets transferred.
- To fulfill the purpose for which you provide it. For example, if you give us an email address to use the "refer a friend" feature of our Services, we will transmit the contents of that email and your email address to the recipients.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our [Terms of Use](#) and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Tenth U Inc. our customers, or others.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's website. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- **Promotional Offers from the Company.** If you do not wish to have your email address/contact information used by the Company to promote our own or third parties' products or services, you can opt-out by clicking “unsubscribe” on our email communications or by sending us an email stating your request to support@letsbamboo.com. This opt-out does not apply to information provided to the Company as a result of a purchase, product service experience or other transactions.

Accessing and Correcting Your Information

You can review and change your personal information by logging into the Services and visiting your account profile page.

You may also send us an email at support@letsbamboo.com to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your account or User Contributions from the Services, copies of your User Contributions and other details (such as transactions with Hosts) may remain viewable in cached and archived pages or to the Hosts with whom you engaged or might have been copied or stored by other users. Proper access and use of information provided on the Services, including User Contributions, is governed by our terms of use.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. Any payment transactions will be encrypted using SSL technology.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Services, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Services, such as Host

biographies, links to social media accounts and personal websites you provide. The information you share in public areas may be viewed by the public and any user of the Services.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Services. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Services.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Services' home page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account and through a notice on the Services' home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Services and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at: support@letsbamboo.com